

### **Tyent Australia**

### www.tyentaustralia.com.au

The user should be responsible for failure or improper selection or improper use of the products such as use in any manner for which the product was not originally intended.

The consumer accepts any and all responsibility and/or liability if replacement filters and/or parts are not manufacturer specific.

This product is subject to changes that enhance its performance without prior notification.



How to Measure : Place 2-3 teaspoons(10-15ml) of test water in a container and add 2-3 drops of reagent. Then, mix well and check color of the water with the pH chart above. (Color is dependent on water quality and reagent)

4/19-21 Bourke Rd, Alexandria NSW 2015.

TEL: 1300 665 636

Website: www.tyentaustralia.com.au

MADE IN KOREA









### To Our Valued Customers

Thank you for purchasing the UCE series Water Ionizer.

Please read all safety warnings and this User's Manual carefully before using this product to ensure proper product usage. (Keep the manual handy for easy reference.)

- We are not responsible for any accidents and/or malfunctions due to the improper use of this machine.
- Please keep the manual and warranty card in a safe place, so that it's easily accessible when you need it.
- Please refer to this manual often when you have questions during usage or when troubleshooting this unit.

### Intended Use

This device creates functional alkaline, ionized water. It changes the properties of regular tap water through the use of electrolysis. Following are the changes normal tap water undergoes via this process:

- An increase or decrease in pH level
- Creation of negatively charged hydrogen ions (anti-oxidants)
- Smaller water molecule clusters for better absorption
- An increase in oxygen
- Purification through filtration

### Table of contents

To Our Valued Customers2
Table of Contents3
Before Usage 4
Safety Precautions and Warnings
Dispenser Overview
10 Unit Overview
11 Product Features
12 Package Contents
16 Parts Drawing for Installation
17 Placement of the faucet tower harness connections
18 Under-Sink Installation
19 Dispenser Installation
20 Ionizer Installation
22 Customer Serviceable Parts
24 How to Change the Filters
25 How to Reset the Filters
26 Operation Touch Screen
27 Unit Usage
31 System Setup Method
33 Selecting Voice on/off 40
Cleaning Function
41 Eco Mode
42 Turbo Function
43 Usage Recommendations
44 Temperature Sensor
46 Unit Specifications
47 Troubleshooting 48
Product Warranty51

S Ļ

υ

Ū.  $\square$ 

0

 $\cup$ 

Table



# 

### Before Usage

Safety precautions are provided for the safe and proper use of this unit and can prevent danger, bodily harm and/or possible damage due to misuse. Please make sure you are familiar with all the safety precautions and warnings associated with this unit.



# PLEASE FOLLOW ALL INSTRUCTIONS WHEN YOU DRINK WATER CREATED BY ELECTROLYSIS FROM THIS UNIT. (Hereinafter referred to as"functional water")

- 1. Do not drink functional water with medication. Use filtered Water instead.
- 2. Always consult your primary care physician before drinking functional water. Only drink a small amount for the first week near a neutral pH level. This will give the body time to adjust to functional water during the detoxification period.
- 3. If you notice any negative effects from drinking functional water, stop drinking immediately and consult with your primary care physician about changes in your body's pH level.
- 4. If you are currently under the care of a primary care physician for an existing condition, consult with your primary care physician about how changes in pH and other characteristics of functional water could affect your condition.
- 5. If you suffer from gastric anacidity, kidney failure or potassium excretion, you should not drink functional water.

6. Verify the pH levels of the functional water

dispensed from this unit on a monthly basis to ensure proper function. This can be done with the supplied reagent drops and a pH color chart.

- When switching from one pH to another, it is good practice to let the water run for several seconds before using.
- 8. It is common to drink half your body weight in ounces. For example, if you weigh 180 pounds, it may be wise to drink 90 ounces of water per day. This especially applies after you have given your body some time to adjust to the new pH level.
- 9. 9.5 to 9.8 pH is the recommended drinking level for functional water. It is not recommen ded to drink functional water above 10 pH.
- 10. If you wish to store functional water, use a glass, stainless steel or other non-leaching material and store in the refrigerator.
- 11.Never run hot water through this unit.

12. Never drink acidic water.

### Safety Precautions and Warnings

#### Regarding Power Supply





Do not use if the power cord is damaged or in a loose power outlet.



Do not pull the power cord. Never touch power cord or power outlet with wet hands.



Do not use power surge protectors with this unit. Use unit with its own dedicated power source.



Unplug the power cord during general maintenance, repair, inspection and while replacing parts.



Only use the unit with the correct voltage.

Before

Sage





#### Usage



Do not place ANY objects on top of this unit regardless of how small.



In case of strange noises, burning odor or smoke, unplug the power cord immediately and refer servicing to qualified service personnel.



In case unit leaks (other than hoses) or is standing in a puddle of water, shut off water supply, unplug the power cord and refer servicing to qualified service personnel.



Replace filters every 6 months to optimize the purification performance of this unit even if the replacement indicator light isn't turned on.



Do not forcibly bend, squeeze, damage or crush the power cord under heavy objects.







To reduce the risk of electric shock, do not remove cover; no user-serviceable parts inside. Refer servicing to qualified service personnel. Removing the cover will void the warranty.



Do not spray water on the main unit. Do not clean with a damp cloth, benzene or other chemicals, which may leak into the unit.



Do not store unit near chemicals, food, metals or medication.



Do not poke or scratch the touch pad or LCD display with sharp objects.



In areas of hard water(Calcium scaling present on faucets) notify service provider and install cell safe anti scale Pre-filter, protects against scaling of ionizer.



It is beneficial for the maintenance of the machine to run a strong acidic level for a period of 5minute cycles twice weekly. This will help to maintain a clean chamber.





and Warnings

Precautions

Safety





### Dispenser Overview



### Unit Overview





Overview

Dispenser





### Product Features

#### A DESIGN MASTERPIECE

Offering both Kitchen Space and Ultimate Beauty

The RETTIN Under Counter Extreme Water Ionizer not only attracts person's gaze with its well-differentiated appearance, but also helps to upgrade your kitchen's interior decoration with a neat and luxurious expression.

### FULL TOUCH LCD – TRANSFORMATION AT YOUR FINGERTIP



The Industry's First Full Touch Screen Panel

The Full Touch Screen Panel System automatically activates the unit's operations through a simple touch to the desired icon displayed on the screen.



Touch LCD Screen with a Clear Picture Tone

A 262,000 Color Touch LCD Display provides diverse information in true vivid colors for user convenience.



#### GUI [Graphical User Interface]

A Graphical User Interface is designed specifically for ease of use and operation. Communication between the user and ionizer has never been this simple!

### JOG DIAL & TOUCH



Jog Dial & Touch with 2 way Operation Compatibility

Choose from either the Jog Dial or the Touch Screen Panel system-both are available with 2 way operation compatibility and are easy to use at your convenience.

#### MORE POWERFUL SYSTEM ENGINE !



#### Upgraded Power Turbo System

Turbo upgrades to the SMPS Power Supply system produce both the acid turbo water and strong alkali water you need!



#### PowerSMPS PowerSupply System

Power SMPS Power Supply System provides the maximum instantaneous output needed to produce the highly stable electric power required for each phase of electrolysis.



#### Electrodes with Round-Mesh Plate Technology

These Platinum-Coated Titanium Plates are made with highly stable, durable mesh technology that enhances the instantaneous electrolysis efficiency.

#### CAREFUL CONSIDERATION FOR THE USER



Light and Screen Indicators for Water Discharge Detection

Changes to the LCD screen and Jog Dial light can be easily identified to check each selected phase.



### Excellent MP3 Sound Quality with Guided Support

Functions under operation can be further identified by the top quality voice guided system.



#### Multiple Languages Supported

Diversified language guide support is available by selecting 10f 6 languages featured from across the world.

Product

Features





#### Temperature Sensor Function for Safe Operation

If the temperature of the source water exceeds 95°F (35°C) then water will stop flowing and a warning message will appear on the screen.



# Automatic Water Discharge Interruption Function

In order to prevent the overflow of water due to user negligence, the water discharge is automatically stopped after 15 minutes of use.



Automatic Electrolysis Tank Cleaning Function

The interior of the Electrolysis Tank is automatically deaned on a regular basis, ensuring stable electrolysis operating conditions.



#### Automatic Memory Function

The last function used by the user is automatically memorized and displayed on the Standby Screen for fast and convenient operation.



#### Water Discharge Nozzle with Directional Control

The water discharge direction may be adjusted to many diverse angles based on user preference.

#### CARE FOR THE ENVIRONMENT



Earth-Eriendly Technology when in ECO Mode

True energy saving is accomplished with ultra low power consumption during periods of non-use.

### FRESH, PURIFIED WATER IS A MUST ALONG WITH HEALTHY MINERALS!



#### Water Purification through a Clean Process

Perfect, seamless elimination of foreign substances including residual chlorine, organic & inorganic compounds through the filtering process using functional UF and  $\Pi$  Ceramic materials, enhancing the alkali water producing condition.

### SELF MAINTENANCE MADE EASY-FROM INSTALLATION TO AFTER-SERVICE



#### Filter Usage Indication and Replacement Time Guide

Level of filter usage can be identified through the LCD Screen on a real time basis. The recommended replacement time is automatically displayed on the screen with a voice guide.



#### Super Simple Filter Replacement System

A simple filter replacement system along with one-touch Filter Usage Initialization Setting System makes filter management easy for any one.



#### Convenience of Operating Condition Setting System

Easy Setting System familiar to common users is employed, allowing the convenience of setting or canceling the desired through the LCD Screen.



#### pH Control Function

Respective alkali, acid  $\& \mbox{turbo}$  phases can be easily controlled by the user.



#### Self Diagnosis Function

When the condition of the source water is not suitable, the water discharge is automatically suspended, displaying a Warning Sign on screen.

Product

Features





RETTIN

Package

Contents



## 

### Placement of the faucet tower harness connections

When Installing the UCE faucet tower, it is a good idea to secure the harness connections to the side of the tower nut that secures the tower to the counter, this way if any water leakage occurs from the counter top it will not drain or leak into harness connectors and cause corrosion on the connectors.



### Under-Sink Installation



- 1. Shut off both hot and cold water main supply at pipe under the sink.
- 2. Locate the cold water supply line valve.
- 3. Disconnect faucet cold water supply line from main cold water pipe-use towel to catch small amount of water that may come from faucet supply line.
- 4. When connecting T-Adapter to cold water pipe, be sure to use plumbing pipe thread seal tape (not included) to prevent leaks.
- 5. Reconnect faucet cold water supply line to T-Adapter. (now secured to main cold water pipe)
- 6. Be sure all connections are secure but do not over tighten.

 $\% {\rm Do}$  not turn on main water supply until all hoses are properly installed to the unit.

Under-Sink Installation

tyent



### **Dispenser Installation**



First, unscrew the large nut from the bottom of the dispenser.



2 Press the outflow pipes into the holes of the dispenser. \* wupper hole: water outlet pipe - 152 mm(6 inches) %lower hole : drain pipe - 102 mm(4 inches)



3 Connect each hose from the dispenser to a union connector. Connect each hose from the ionizer to the union connector. When you connect the hoses, please match the hoses by color : i.e., orange-orange, white-white



(4) Use a  $32mm(1^{1}/_{4})$  inch) drill bit to drill a hole.



**(5** Insert one of the provided rubber O-Rings in the assembled dispenser.



6 Place the assembled dispenser into the drilled hole.



Insert the second rubber O-ring in the assembled dispenser located underneath the sink.



8 Tighten the fixing nut underneath the sink. (do not over tighten)

tyent



### Ionizer Installation



Press the stem elbows into the water inflow, alkali outlet and acidic outlet located on the bottom of the ionizer.



Connect the hoses of the dispenser to the stem elbows. (when you connect the hoses, use orange for the acid hose and white for the alkaline hose)



Connect the MCU cable of the dispenser to the MCU cable on the bottom of the ionizer.



Connect the hose from the inflow hole to the cold water supply at the under-sink T-Adapter.

Make sure all hose connections are firmly seated in the correct holes, both on the unit and at the water supply.



<sup>6</sup>Plug in the power cord and turn on the unit.



X INTRO Screen appears only when Initial Power is supplied.

### Caution

#### In the event of a power failure Remove the power cord from electrical socket and shut off source water valve.





### Customer Serviceable Parts

ATTENTION: The consumer accepts any and all responsibility and/or liability if replacement filters and/or parts are not manufacturer specific. This unit contains high-performance purifying filters and an advanced control system.



### Primary Filter: 1st Filter

Recommended filter replacement cycle: 951.0 gallons (3,600 L) / Every 6 months

Removes harmful chemicals like chlorine, compounds such as agrichemicals and detergents, large suspended matters like rust and sediments as well as other volatile organic compounds through an efficient, activated absorption method. It also eliminates bad smells and any remaining dissolved chlorine.



Secondary Filter: 2nd Filter

Recommended filter replacement cycle: 951.0 gallons (3,600 L) / Every 6 months

0.01 micrometer artificial film filters contaminated materials including ordinary bacteria while maintaining essential minerals in the water.

The life of the filter may vary greatly due to use, water pressure, water quality and seasonal changes. Filters may need to be replaced sooner than the scheduled time due to these varying conditions, as you may notice reduced water quality or water taste changing for the worse.

### How to Change the Filters



Turn the power off and unplug the power cord. Shut off the water supply to the unit. Make sure the faucet is shut off.



2 Open the front door of the unit. Beware of the sharp corners of the cover of the unit when opening.



Pull the filter towards you so that it will be easier to turn. The filter will turn more freely when tilted at a slight angle. Remove the filter by rotating the filter counter-clockwise. Install the new filter by turning it clockwise. Hand tighten only. Tilt the filter back into its original upright position.

4 Close the cover of the unit.



OPlug the power cord back in, re-engage the water supply and switch the unit back on.

24

Parts





### How to Reset the Filters



- 2. Locate the fuse cap on the lower back of the unit and turn it counterclockwise to remove it.
- 3. Pull out the blown fuse and insert a new fuse.
- 4. Replace the fuse cap.

#### Important Information

Please be sure to contact manufacturer to obtain the correct fuse. Customer accepts all reponsibility for damage to unit and other property due to the installation of incorrect fuse.



Filters

the

eset

to

How



--- Selected mode

•• Auto flow stop time indicator

Working indicator

Clean Water (Approx 7.0 pH)

Turbo

RedColor













Just remember when testing the pH be sure to allow unit to run for 2 minutes before taking a sample of the water. If you have to adjust percentage, after adjusting, run an additional 2 minutes before taking sample. When testing pH values we like to use 2 Tablespoons of the water being produced and 4 Drops of the Re-Agent in a clear glass. The minimum and maximum Turbo waters produce will be dependent on the water source quality. Set Turbo at 100% for maximum pH levels, these



### Color of PH Testing of Each Level :

Alkaline Turbo (Dark Purple) Acid Turbo (Red) Alkaline Level 1=Approx 8.0 pH (light blue) Alkaline Level 2 = Approx 9.0 pH (dark blue) Alkaline Level  $3 = \text{Approx 10.0 pH} (\text{Purple}) \text{H}_2\text{O} =$ Approx 7.0 pH (green) Purified Water Acid Level 1 =Approx 5.5 pH (light yellow) Acid Level 2 = Approx 4.5 pH (light orange) Acid Level 3 = Approx 3.5 pH (light pink)

%pH value indicated for each level is based on standardized test result which have used average tap water.

usage





#### 2 Acidic <sub>D</sub>H Level Adjustment 👥 🔊 🧿 🥥 11:00a Press the top left corner of screen. MENU options will fall below upper part of screen. 0 0 (P) Press the setup icon. 0.0 H20 TURBO F1 80% F2 80% SET UP Press ACIDICp H " 장 ALKALI pH ACIDIC pH When using the Jog Dial A LANGUAGE Turn the Jog Dial clockwise (or counter clockwise) to select"ACIDIC pH". Press the PUSH On/Off button of PUSH the jog dial to make selection. Press desired level. ACIDIC pH When using the Jog Dial ACD 1ST: 07% Turn the Jog Dial clockwise (or counter clockwise) to ACD 2ND : 25% select desired level. Press the PUSH On/Off button of PUSH the jog dial to make selection. ACD 3RD : 30% Backcolor Orange highlight shows current position on menu. A blue highlight means that changes to that setting are possible. ACIDIC pH : ACD pH level up (08%, 09%, 10%...) ACD 1ST: 07% : ACD pH level down (06%, 05%, 04%...) ACD 2ND : 25% ACD 3RD : 30% If UP/DOWN Icon is pushed, digital number moves by one step. Push RETURN icon for previous menu screen. Voice says "Applied" Push RETURN icon again to complete set up. Voice says :"Set up was completed"

SYSTE SETU METHO

SYSTE

METHO

P

### <u>under</u> counter extreme





#### **4 Volume Level Adjustment** 🚺 🔍 💽 🥯 11:00a Press the top left corner of screen. MENU options will fall below upper part of screen. 60 (P) 20 2 Press the setup icon. H20 TURBO ACD ACD F1 80% F2 80% Press"VOLUME" **SET UP** 장 ALKALI pH 💕 ACIDIC pH A LANGUAGE When using the Jog Dial Turn the Jog Dial clockwise (or counter clockwise) to VOLUME select"VOLUME". Press the PUSH On/Off button of the jog dial to make selection. (Contraction 10) : Volume up (0 - 10) 4 ÷. VOLUME step) PUSH : Volume down (0 - 10 or step) Pressing this icon will let you hear current volume. Pressing the Push On/Off button on jog dial will let you hear current volume. If UP/DOWN Icon is pushed, digital number moves by one step. Push RETURN icon for previous menu screen. Voice says "Applied" 5 Push RETURN icon again to complete set up. Voice says : "Set up was completed"

METHO

P

SETU METHO

SYSTE







METHO

P

SYSTE







User may manually clean unit whenever desired.

### Cleaning Function

Cleaning can take place automatically and/or manually.

- Auto Cleaning (15 seconds) is performed during water outflow after more than 12 hours of non-operating or after 30 liters of water outflow.
- Manual Cleaning (15 seconds) is performed whenever desired simply by touching the icom

### XAuto Cleaning



- If the screen is touched, it changes to stand by mode.
- When functional water is selected on standby mode, it goes into automatic cleaning for 15 seconds, and the selected functional water will be dispensed.

### \*Manual Cleaning



Press the top left corner of screen. MENU options will fall below upper part of screen.

Press the Cleaning icon.

On/Off

Voice

selecting



Node is a feature for saving power consumption during periods of non-use.

### ECO MODE



Press the top left corner of screen. MENU options will fall below upper part of screen.
Select the ECO icon.

3 ECO Mode will be turned on/off by selecting the ECO icon in this sequence.

### 🥯 🖬 💋

When ECO MODE is set, unit consumers less power during periods of non-use. The Screen will become blank if ECO Mode is set after 1 minute after using the unit. If the screen is touched, if changes to standby Mode by displaying last screen used.



MOD

tyent



### Usage Recommendations







Usage

Recommendations



# 

### Temperature Sensor







LCD:"TEMP ERROR"

Sing source water temperature within proper range.

### 11:00a 1 2 3 ALK ALK ALK H20 TURBO 1 2 3 ACD ACD ACD

If you press the error icon, the display will switch to standby mode.

**1st ALKALI** 14:39 (5) When source water is within proper range, the ionizer will resume proper function and water will flow.

F1 80% F2 80%

%To make the best functionality, there may be some change without notices.

### Unit Specifications

Product Name	Water Ionizer
Model Number	UCE-E11T
Purifying Mode	TM FiltrationMode
Rated Power	AC100V~AC130V, AC200~AC240V/50Hz~60Hz
Power Consumption	Max. 220W
Available temperature	39º-95º F(4º-35º C)
Operating Pressure Range	0.1 ~ 0.5MPa
pH Levels	3 Alkaline, 1 Neutral, 3 Acidic, Turbo
Adjustable pH	User adjustable pH levels control
Filters Configuration	2 Filters System
Filter Life Display	LCD filter replacement and announcement
ElectrolyticCelQuantity of Poles	11
WaterCell Plate Materials	Platinum and Titanium
Product Size	Dispenser: 2"(D) x 12.7"(H) / Ionizer: 14.1"(W) x 5.2"(D) x 13.9"(H)
Product Weight	Dispenser: 1.1 Lbs / Ionizer: 15.2 Lbs
Product Name	Water Ionizer
Model Number	UCE-9000T
Purifying Mode	TM Filtration Mode
Rated Power	AC100V~AC130V, AC200~AC240V/50Hz~60Hz
Power Consumption	Max. 220W
Available temperature	39°-95° F(4°-35° C)
Operating Pressure Range	0.1 ~ 0.5MPa
pH Levels	3 Alkaline, 1 Neutral, 3 Acidic, Turbo
Adjustable pH	User adjustable pH levels control
Filters Configuration	2 Filters System
Filter Life Display	LCD filter replacement and announcement
ElectrolyticCelQuantity of Pdes	9
WaterCell Plate Materials	Platinum and Titanium
Product Size	Dispenser: 2"(D) x 12.7"(H) / Ionizer: 14.1"(W) x 5.2"(D) x 13.9"(H)
Product \//eight	Dispenser: 1.1.1 bs / Ionizer: 15.2.1 bs



### Troubleshooting

tyent

Before requesting service, please make sure to check the following :

- 1. Water tastes abnormal
  - A. Check how long the unit has not been in use.i. Operate the unit normally for a few minutes to drain stagnant water.
  - B. Check to see if the filters need replacing. i. Call to have the filter replaced.
- 2. NO water outflow or the amount of water generated is different from specified
  - A. Be sure the water supply is on. i. Open the valve.
  - B. Check if the hose is bent or folded. i. Stretch out the hose.
  - C. Check power settings. i. Enter setup mode and check power settings.
  - D. Check the purifying filter for clogs. i. Replace filter.
- 3. Incorrect pH levels (additional pH reagent drops can be ordered for a fee)
  - A. Check water supply for hardness.i. pH levels may vary depending on region and water quality.
  - B. Check flow rate for higher levels.i. Slow down water supply.
- 4. The filter replacement icon remains turned on even after filter has been replaced
  - A. Follow the filter reset instructions.
     i. Contact the service center to initialize the filter flow rate in the System Setting Mode.

- 5. The unit automatically stops while it's producing functional water
  - A. Check if the continuous operating time exceeds 15 minutes.
    - i. Water production stops automatically after 15minutes to prevent accidental over flooding.
- 6. Leaks from the Filter or Unit
  - A. Check the filter is installed correctly.
  - B. Check the inside of the product (excluding the filters) for any signs of leaks.

i. Immediately unplug the power cord and contact the service center. ii. Be sure all hoses are firmly seated in correct connections.

- 7. Hazy substance settles down on the bottom of the container filled with functional water
  - A. Check if calcium ions and carbonic acids bond together in water forming deposits.

i. Depending on the quality of raw water, calcium is extracted from the water. There is no problem in drinking water with calcium. However, it is recommended that you contact the service center in case it is a recurring problem.

- 8. The unit doesn't operate in cleaning mode
  - A. Check if the amount of working water exceeds 6.5 gallons. (30l)
  - B. Check if the operating time exceeds 12 hours.
- 9. Trouble Reaching Acidic pH Values.

In areas of the country where hard water (high mineral content) is common, reaching lower acidic pH values can be hampered. Be aware of your water quality and if you are having issues reaching lower acidic values, check the hardness of your source water. The best way to achieve a lower acidic value is to max out the power in the acidic mode of choice and slow the flow rate of the water flow through the unit, this will help create a lower acidic value.

Troubleshooting

### Tyent Water is the First People choice all around the World











Tyent



TYENT



tyent





Incomparable Certifications Throughout the World











# Thank you

# **Tyent Australasia PTY LTD**

### 4/19-21 Bourke Rd, Alexandria NSW 2015.

TEL : 1300 665 636 Website : <u>www.tyentaustralia.com.au</u>